

## MENDOCINO COUNTY TOURISM COMMISSION, INC.

## **BOARD OF DIRECTORS AGENDA**

DATE: Thursday, October 15, 2020 TIME: 2:00 PM

## PLACE: ZOOM https://us02web.zoom.us/j/85842642438?pwd=TkNJbUYyVzRjaWNHSytHdFY1Vjl3QT09

\*Please note: To abide by the Brown Act, call-in locations must be listed on the agenda. If anyone from the public is calling in during the meeting, it must be done at the posted locations above.

#### 1. CALL TO ORDER 2:08 PM

#### 2. ROLL CALL

| <b>BOARD MEMBER</b>    |        | ATTENDANCE            | TITLE  |
|------------------------|--------|-----------------------|--|
| Cally Dym (CD)         |        | X Present 🗌 Absent    | Chair   Large Lodging Operator; Coastal      |
| Jennifer Seward (JS)   |        | X Present 🗌 Absent    | Vice Chair   At Large                        |
| Bernadette Byrne (BB)  | )      | X Present 🗌 Absent    | Secretary   Winery/Winegrower                |
| Scott Connolly (SC)    |        | X Present 🗌 Absent    | Treasurer   Medium Lodging Operator; Coastal |
| Jamie Peters Connolly  | (JC)   | X Present 🗌 Absent    | Arts Organization/Attractions                |
| Sharon Davis (SD)      |        | Present X Absent      | Regional Promotional; Coastal                |
| Jitu Ishwar (JI)       | 2:10 F | PM X Present 🗌 Absent | Large, At-Large Lodging Operator; Inland     |
| Jan Rodriguez (JR)     |        | Present X Absent      | Large Lodging Operator; Inland               |
| Vacant Seat            |        |                       | Small Lodging Operator                       |
| Brett Schlesinger (BS) |        | X Present 🗌 Absent    | Food & Beverage                              |
| Kasie Gray             | 2:10 F | PM X Present 🗌 Absent | Regional Promotional; Inland                 |
| STAFF MEMBER           |        | ATTENDANCE            | TITLE  |
| Travis Scott (TS)      |        | X Present 🗌 Absent    | Executive Director                           |
| Ramon Jimenez (RJ)     |        | X Present 🗌 Absent    | Marketing and Sales Coordinator              |
| Kathy Janes (KJ)       |        | Present Absent        | Administrative Services Assistant            |

### **INTRODUCTION OF GUESTS:**

Elaine Wing Hillesland – Raku House Mendocino Village Ron Moorhead – Willits Chamber of Commerce Katrina Kessen – Greater Ukiah Business and Tourism (Introduction through chat)

#### 3. CHAIR'S COMMENT

## 4. PUBLIC COMMENT ON NON-AGENDA ITEMS

Brown Act Requirements: Pursuant to the Brown Act, the Board cannot discuss issues or take action on any requests during the comment period.

## 

The Consent Agenda is considered routine and non-controversial and will be acted upon by the MCTC Board at one time without discussion. Any MCTC Board member may request that any item be removed from the Consent Agenda for individual consideration.

- REVIEW/APPROVE Minutes 9/09/2020 Meeting | See Attachment
  - JS 1<sup>st</sup> 2<sup>nd</sup> JC Roll Call Vote, Motion Carries

## 6. FINANCE COMMITTEE UPDATE ☐ Discussion ☐ Action Items

(NEXT MEETING: 11/3/2020 at 12:00 PM)

- Committee Chair Report:
- Community Partner Marketing Funding FY 2019/2020 payments:

uphold not funding or change decision to fund | Approve Committees Recommendation | **See Attachments** 

## Presentation and Attachments by Willits Chamber of Commerce

- SC-It is recommended by the Finance Committee that the BoD uphold the changes (budget reductions) to the MCTC budget as approved in our April 14th meeting, one of those reductions was our partner funding program. We are still in the middle of the COVID-19 Pandemic and we need to keep that and the winter shoulder season top-of-mind in remaining solvent to stay the course in our mission to promote tourism in Mendocino County.
- Motion to approve recommendation BB 1<sup>st</sup> JC 2<sup>nd</sup> Roll Call Vote, Motion Carries
- Financial Statements
  - August 2020 | Approve | See Attachment
    - Approve September Financials with correction 1<sup>st</sup> JS 2<sup>nd</sup> JI Roll Call Vote, Motion Carries
      - o Correction: Moving \$8,333 in account 5520 to same account in FY 2019/2020

# 7. FESTIVAL/MARKETING COMMITTEE UPDATE Discussion

(NEXT MEETING: 11/3/2020 at 10:00 AM)

- Committee Chair(s) Report:
  - Festival:
    - Our View of Fall Campaign launched, creative looked great and metrics look good so far
    - Creating similar campaign for the winter months to replace crab feast
  - Marketing:
    - Excited about the booking link we are going to have on the website
- Staff Report:
  - o PR Update
    - 7 FAM trips in process
    - Working on November media release micro trips
    - Will begin resending our PR highlights to stakeholders again
  - Crab Feast/Winter Campaign Update
    - Brainstorming wine tasting at lodging properties opportunities
  - Leave Nothing Behind but Footprints See Attachment
    - Banners and signs are up in the coastal parks
  - Fall Campaign *See Attachment* 
    - Created a google ads account to manage marketing campaigns inhouse
  - Website booking link See Attachment
    - No cost to stakeholders
    - VMC will be paying for implementation
  - Social Media Stats & Google Analytics

## 8. ORGANIZATIONAL DEVELOPMENT COMMITTEE UPDATE 🕻 Discussion 🎝 Action Items

(NEXT MEETING: TBD)

- Available seats on MCTC BoD and candidates
  - Canvas of votes will take place on Monday, October 26, 2020
    - 2 candidates for small lodging seats
- Available seats on BID and candidates
  - o Cindi Wagner, Lord's Land
- Update on recommendation by BID to form Ad-hoc to discuss revenue enhancement for tourism promotion
  - o Committee recommends tabling recommendation to next FY
- Update on discussion: including "General Manager" in the BID ordinance language
  - o Committee recommends tabling recommendation to next FY

## 

o Q2 2019/2020 Report – See Attachment | APPROVE

- O Q3 2019/2020 Report- See Attachment | APPROVE
- o Q4 2019/2020 Report See Attachment | APPROVE
  - o Motion to approve slate of quarterly reports: 1st BB 2nd JC Roll Call Vote, Motion Carries
- Update on Annual Report
- o Englightn/Cannabis Update
- o Corragio Group/Strategic Plan Update See Attachment | APPROVE
  - o TS Tabling item to bring to executive committee first
- NCTC 2019/2020 Report *See Attachment*

## 10. FUTURE AGENDA ITEMS $\overline{Z}$ Discussion

o Discussion regarding partial funding to Willits Chamber on Finance Committee Agenda

#### 11. NEXT MEETING

TENTATIVE: Thursday, November 12, 2020 at 2:00 PM

12. ADJOURN 3:26 PM by JS