

MENDOCINO COUNTY TOURISM COMMISSION, INC.

BOARD OF DIRECTORS AGENDA

DATE: Tuesday, October 15, 2019 TIME: 1:00 PM

PLACE: 105 West Clay Street, Ukiah CA 95482 and 345 North Franklin Street, Fort Bragg, CA 95437

*CALL-IN LOCATIONS: 1055 N State St, Ukiah CA 95482 | 101 Gregory Lane, Willits CA

BRIDGE NUMBER: (707) 671-7833 | CONFERENCE CALL NUMBER: 1286 # | PARTICIPATION PIN: 50-8962 #

*Please note: To abide by the Brown Act, call-in locations must be listed on the agenda. If anyone from the public is calling in during the meeting, it must be done at the posted locations above.

TITLE

I. CALL TO ORDER

1:01 PM by chair Kuhry

a. BOARD MEMBER

II. ROLL CALL

	John Kuhry (JK) Cally Dym (CD)	✓ Present ✓ Present	Absent Absent	Chair At Large Member Vice Chair Coastal Large Lodging Operator
	Jennifer Seward (JS)		Absent	Treasurer Arts Organization/Attractions
	Bernadette Byrne (BB)	Z Present	Absent	Secretary Winery/Winegrower
	Sharon Davis (SD)	Present	 ✓ Absent	Mendocino Coast Chamber of Commerce/ Coastal Regional Promotional Organizational Member
	Jitu Ishwar (JI)	☐ Present	$oldsymbol{Z}$ Absent	Inland Large Lodging Operator
	Jan Rodriguez (JR)	🗹 Present	\square Absent	Inland Large Lodging Operator
	Martha Barra (MB)	Present	🛾 Absent	Coastal Small Lodging Operator
	Jay Epstein (JE)	Present	🛾 Absent	Greater Ukiah Chamber of Commerce
	Open Seat	- Present	☐ Λbsent	Food & Beverage
	Scott Connolly (SC)	☑ Present	☐ Absent	Coastal Medium Lodging Operator
b.	STAFF MEMBER	ATTENDANCE STATUS		TITLE
	Travis Scott (TS)	🗸 Present	☐ Absent	Executive Director
	Alison de Grassi (ADG)	Present	🕡 Absent	Director of Marketing and Media
	Katrina Kessen (KK)	 ✓ Present	\square Absent	Stakeholder and Partner Relations Manager
	Kathy Janes (KJ)	☑ Present	☐ Absent	Administrative Assistant
	Ramon Jimenez (RJ)	🛾 Present	☐ Absent	Marketing and Sales Coordinator
	Daphne Haney (DH)	Present	\mathbf{Z} Absent	Contractor/Accountant
	Emily Saengarun (ES)	☐ Present	☑ Absent	Administrative Services Manager

c. INTRODUCTION OF GUESTS

Courtney DeGraff Executive Director, Anderson Valley Winegrowers

ATTENDANCE STATUS

III. CHAIR'S COMMENTS

IV. PUBLIC COMMENT ON NON-AGENDA ITEMS

Brown Act Requirements: Pursuant to the Brown Act, the Board cannot discuss issues or take action on any requests during the comment period.

V. CONSENT AGENDA ITEMS ☐ Discussion ☐ Action Items

The Consent Agenda is considered routine and non-controversial and will be acted upon by the MCTC Board at one time without discussion. Any MCTC Board member may request that any item be removed from the Consent Agenda for individual consideration.

- a. REVIEW/APPROVE Minutes 9/10/2019 Meeting | See Attachment
- REVIEW/APPROVE August 2019 Financials | See Attachment
 BB motioned for approval of the consent agenda, CD 2nd the motion, vote: all present approved, 5 absent, motion carries

VI. PRESENTATION BY AVWA Z Discussion Z Action Items

a. Website Update Funding Request | Item was discussed and no motion was moved forward. It would set a precedent we don't want to start.

(NEXT MEETING: TBD)

a. No report

EXECUTIVE DIRECTOR REPORT \mathcal{J} Discussion \mathcal{J} Action Item

- c. VMC Community Collaborations and Participation | September 2019 | See Attachment
- d. General Reporting
 - MWI
 - Mendocino Coast Chamber
 - DMAI Finance and Governance Conference Overview | Tabled

(NEXT MEETING: 10.30.2019 at 11:00 AM)

a. Committee Chair Report

IX. MARKETING COMMITTEE UPDATE 🔀 Discussion

(NEXT MEETING: 11.6.2019 at 11:00 AM)

- a. Committee Chair Report
 - Marketing Committee Reporting to BOD | CD reports on staff synopsis. JK What are the actual stats to understand the effectiveness of the \$ spend. ED to begin to investigation.
 - Media Matters Worldwide
 - i. Report: September 9-30, 2019 | See Attachment
 - ii. Summary: September 9-30, 2019 | See Attachment
 - BB is this event-based marketing effective? We're not seeing real results in an uptick in our events.

X. FESTIVAL COMMITTEE UPDATE 7 Discussion

(NEXT MEETING: 11.6.2019 at 10:00 AM)

- a. Committee Chair Report
 - Marketing Report Out on Festivals/Events | Add as standing item to Festival Committee Agenda
 - Spring 2020 Celebration Concept | Festival Committee to engage TheorySF in Concept Development, Spring Visual and Tag Line
 - The Festival Committee is looking for additional data such as TOT, BID, Other information that would aid us in the development of our Festivals and Events or new growth opportunities for tourism in the slower seasons.
- b. Hotel Adoption Program (HAP)

XI. VISITOR SERVICES COMMITTEE UPDATE I Discussion

(NEXT MEETING: 11.21.2019 at 3:00 PM)

- a. Committee Chair Report
 - Updated 19/20 Sales Plan | See Attachment

XII. ORGANIZATIONAL DEVELOPMENT COMMITTEE UPDATE 💢 Discussion

(NEXT MEETING: 11.12.2019 at 3:00 PM)

- a. Committee Chair Report
 - Open Seats: Board, BID and Committees
 - Recommendation to BID: Lodging Owners and GM's to sit on the MCTC Board

XIII. FUTURE AGENDA ITEMS I Discussion

- Discussion on possible Agriculture Grants TABLED
- KK Presentation on Certified Tourism Ambassador Program (December 2019)

XIV. NEXT MEETING

TENTATIVE: Tuesday, November 12, 2019 at 1:00 PM SET

XV. ADJOURN

JS motioned to adjourn at 2:25 PM