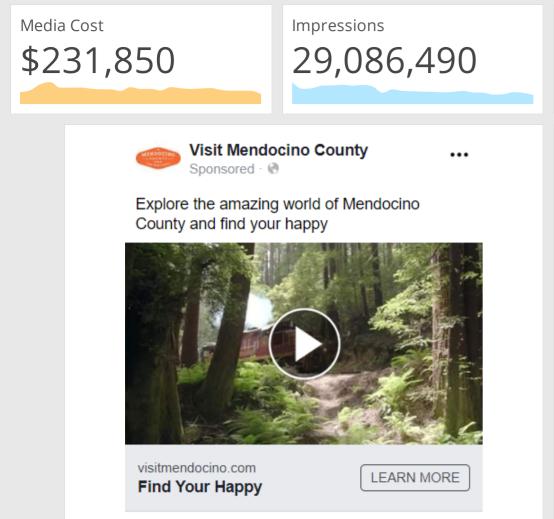
May Monthly Report Dec 10 2018 - May 31 2019



Visit Mendocino Campaign Overview

12/10 - 3/31





(1) (2) (3) 554

Like

Clicks CTR 0.55 % 160,030

CP Content View \$1.12

Video Compl Rate (VCR) 51 %



Day Week Month AXM Facebook Pandora PMP Spotify PMP Impression Trend Media Cost Impressions CTR \$4.5K 360K 240K \$1.5K 120K

41 Comments 95 Shares

Comment

Share

Publisher Filter

Content View Trend Media Cost Content Views CP Content View \$2.4 \$4.5K 2.4K \$1.6 0.8K

Executive Summary

Switch Trend

Through 5/31, media continues to build awareness and entice users to visit Mendocino:

- 1. Media has helped VisitMendocino.com's user base grow by 135% YoY.
- 2. VisitMendocino's programmatic media is now driving a 5.4ppt lift in "Definitely Will Visit" Mendocino county per the Nielsen brand study, a 69% increase from April driven by high impact media (shown at right).

1 - 14 of 14 items

- 3. New Skunktrain video is driving a positive response on Paid Social, yet a limited response on AXM and Spotify due to video length/available inventory. New Canoe video has a limited response across channels.
 - a. Recommendation: Create 15 sec cutdowns of Canoe and Skunktrain videos to improve engagement and scale on AXM and Spotify.
 - b. Recommendation: Test new copy for Canoe video on Facebook.

Media Details

- Awareness: Digital media delivered 29M impressions through 5/31, building top of mind awareness among users in the SF Bay and Sacramento DMA areas.
 - Media has driven 5.4M video plays thus far, immersing users in the reasons to visit Mendocino. New 30sec Canoe and Railbikes videos have been rolled out across channels, with shorter Horse Riding and Treehugger videos still running on AXM and Spotify due to stronger performance and available inventory.

Visit Intent/Engagement:

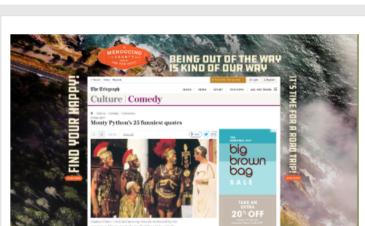
- Organic search traffic increased 12% from April, likely driven by media's momentum and successful optimizations (including shift to high impact and refreshed creative).
- CTR and Activity Rate held steady from April, with AXM high impact PMP driving the most substantial increase across all tactics. Media has driven 206k content views, engaging users with VisitMendocino.
 - In the Nielsen brand study, programmatic is now driving 5.4ppt lift in "Definitely Will Visit" Mendocino county.
 - Lift has been steadily increasing since we shifted more to high impact media, surpassing Facebook's Travel Norm of 2ppt. Users reached 5-9 times continue to show the strongest lifts.

Programmatic CPCV and Activity Rate improved MOM due to optimizing to stronger performing sizes and CPM improvement on Retargeting.

- Spotify CPMs were cut in half vs April, leading to a 72% MoM increase in video plays. This may be driven by platform usage changes due to warmer weather we have reached out to Spotify for their take.
- Spotify CTR and Activity Rate declined vs April, driven by 15 sec Horse Riding and Treehugger videos
 - New 30 secs had low spend in May due to limited inventory. Recommendation: Shift Spotify budget to AXM for the last few weeks of the campaign. Do not renew Spotify for H2 and consider testing new opportunities that better
- support video, such as Connected TV.
- Facebook performance held steady from April
 - Focus shifted more to Video in May to support new creative. Travel-Vacation segment response was even more positive in May with a 39% improved CPCV.
- Loyalty:
 - Media has driven 3.2M retargeting impressions and 212 email sign ups so far, enabling VisitMendocino to continue the conversation with an engaged audience. Email traffic appears to be an area of opportunity for VisitMendocino.com, with GA showing very little traffic from email.
 - Recommendation: Consider incorporating email campaigns into the marketing mix to further grow loyalty as new site content launches.

1 - 52 of 52 items

- **Creative:** o On Facebook, new 30 sec Skunk Train video is driving a relatively strong \$0.43 CPCV, likely due to refreshed creative approach. On the other hand, new Canoeing video is showing a more limited response with a \$0.61 CPCV, which may be due to copy not being as aligned to thumbnail.
 - o Recommendation: Test new copy for Canoe video to see if video start rate and activity rate improves.
 - On AXM and Spotify, new 30 sec videos are driving significantly lower CTRs and ARs vs 15 sec videos, driven by 2X longer video length. Recommendation: Create 15 sec cutdowns of Canoe and Skunktrain videos.
 - Opportunity to improve site load time on both mobile and desktop, with the top 3 pages (homepage, Railbikes and Skunk Train) driving the slowest speeds and relatively higher Bounce rates. .
 - Recommendation: Utilize the following insights from Google to optimize site speed on mobile and desktop and improve user retention. Mobile shown at right
 - Desktop: https://developers.google.com/speed/pagespeed/insights/?url=http%3A%2F%2Fwww.visitmendocino.com





PAGE URL	PAGE SPEED	RATIN				
http://visitmendocino.com/	3.4 seconds	Slow				
RECOMMENDED FIXES						
Eliminate render-blocking resources	Properly size images					
Serve static assets with an efficient cache policy	Defer unused CSS					
Ensure text remains visible during webfont load	Avoid enormous network payloads					
Reduce JavaScript execution time	Serve images in next	Serve images in next-gen formats				
ini record correct production time		Avoid an excessive DOM size				

Publisher		# Media Cost ↓	# Impressio	# Clicks	# CPM	# CTR	# CPC	# Video Plays	# VCR	# Content V	# CP Conte	# Outgoing	#
✓ Spotify PMP	All	\$65,898	1,435,958	5,072	\$45.89	0.35 %	\$12.99	1,435,958	84 %	8,845	\$7.45	73	
	Prospecting	\$65,898	1,435,958	5,072	\$45.89	0.35 %	\$12.99	1,435,958	84 %	8,845	\$7.45	73	
∨ AXM	All	\$96,147	16,453,271	30,936	\$5.84	0.19 %	\$3.11	2,463,322	57 %	49,992	\$1.92	1,822	
	Prospecting	\$65,287	14,972,329	28,591	\$4.36	0.19 %	\$2.28	1,823,653	60 %	31,976	\$2.04	1,068	
	Retargeting	\$30,861	1,480,942	2,345	\$20.84	0.16 %	\$13.16	639,669	48 %	18,016	\$1.71	754	
Facebook	All	\$65,436	11,106,445	123,549	\$5.89	1.11 %	\$0.53	1,388,306	5 %	147,887	\$0.44	7,423	
	Prospecting	\$53,659	9,372,413	101,134	\$5.73	1.08 %	\$0.53	1,100,112	5 %	116,764	\$0.46	6,032	
	Retargeting	\$11,776	1,734,032	22,415	\$6.79	1.29 %	\$0.53	288,194	4 %	31,123	\$0.38	1,391	
Donalara DMD	A 11	¢4.270	00.016	472	¢40.40	0.53.0/	¢0.24	90.500	70.0/	72	¢50.00	0	

											^	\leftrightarrow \rightarrow
nance												7
⇔ Ad Format		# Media Cost ↓	# Impressio	# Clicks	# CTR	# CPC	# Video Plays	# VCR	# Content V	# CP Conte	# Outgoing	# En
All	All	\$65,898	1,435,958	5,072	0.35 %	\$12.99	1,435,958	84 %	8,845	\$7.45	73	
∨ Video	All	\$65,898	1,435,958	5,072	0.35 %	\$12.99	1,435,958	84 %	8,845	\$7.45	73	
	Horse Riding	\$32,705	707,139	2,602	0.37 %	\$12.57	707,139	85 %	650	\$50.32	4	
	TreeHuggers	\$32,603	704,026	2,448	0.35 %	\$13.32	704,026	85 %	622	\$52.42	5	
	SkunkTrain	\$295	12,428	15	0.12 %	\$19.68	12,428	19 %	6	\$49.21	0	
	Canoe	\$294	12,365	7	0.06 %	\$41.97	12,365	19 %	4	\$73.45	0	
								NaN	7,563	\$0.00	64	
All	All	\$65,436	11,106,445	123,549	1.11 %	\$0.53	1,388,306	5 %	147,887	\$0.44	7,423	
∨ Static	All	\$30,404	6,367,546	59,659	0.94 %	\$0.51	0	NaN	83,404	\$0.36	6,453	
	Skunktrain	\$18,369	4,005,787	36,952	0.92 %	\$0.50	0	NaN	50,554	\$0.36	1,077	
	Crab	\$6,842	1,480,795	16,304	1.10 %	\$0.42	0	NaN	25,069	\$0.27	5,006	
	Whales Bre	\$1,786	371,651	2,615	0.70 %	\$0.68	0	NaN	3,817	\$0.47	161	
	TasteofMen	\$1,334	132,080	1,153	0.87 %	\$1.16	0	NaN	732	\$1.82	70	
	Horse Riding	\$551	141,744	840	0.59 %	\$0.66	0	NaN	1,259	\$0.44	40	
	TasteofMen	\$423	53,044	482	0.91 %	\$0.88	0	NaN	295	\$1.43	20	
	Pinot	\$314	68,730	460	0.67 %	\$0.68	0	NaN	651	\$0.48	47	
	Pet Friendly	\$301	51,278	399	0.78 %	\$0.75	0	NaN	485	\$0.62	10	
	TasteofMen	\$266	31,021	209	0.67 %	\$1.27	0	NaN	141	\$1.89	15	
	Kayak	\$205	30,210	242	0.80 %	\$0.85	0	NaN	400	\$0.51	7	
	TasteofMen	\$13	1,206	3	0.25 %	\$4.40	0	NaN	1	\$13.21	0	
Vida	A.II	\$231.850	29 086 490	160.030	0.55 %	\$1.45	1 300 30C 5 368 155	51 %	206 797	\$1.12	9 318	
	Ad Format All Video All Static	Ad Format All All Video All Horse Riding TreeHuggers SkunkTrain Canoe All All Static All Skunktrain Crab Whales Bre TasteofMen Horse Riding TasteofMen Pinot Pet Friendly TasteofMen Kayak TasteofMen Kayak TasteofMen	All All \$65,898 ✓ Video All \$65,898 Horse Riding \$32,705 TreeHuggers \$32,603 SkunkTrain \$295 Canoe \$294 —— All All \$65,436 ✓ Static All \$30,404 Skunktrain \$18,369 Crab \$6,842 Whales Bre \$1,786 TasteofMen \$1,334 Horse Riding \$551 TasteofMen \$423 Pinot \$314 Pet Friendly \$301 TasteofMen \$266 Kayak \$205 TasteofMen \$13	# Media Cost ↓ # Impressio All All \$65,898 1,435,958 ✓ Video All \$65,898 1,435,958 Horse Riding \$32,705 707,139 TreeHuggers \$32,603 704,026 SkunkTrain \$295 12,428 Canoe \$294 12,365 ———————————————————————————————————	# Ad Format	S Ad Format S Creative # Media Cost ↓ # Impressio # Clicks # CTR All All \$65,898 1,435,958 5,072 0.35 % Video All \$65,898 1,435,958 5,072 0.35 % Horse Riding \$32,705 707,139 2,602 0.37 % TreeHuggers \$32,603 704,026 2,448 0.35 % SkunkTrain \$295 12,428 15 0.12 % Canoe \$294 12,365 7 0.06 %	# Ad Format	All All \$65,898 1,435,958 5,072 0,35 % \$12,99 1,435,958 Yideo All \$65,898 1,435,958 5,072 0,35 % \$12,99 1,435,958 Forest File of the control	# Ad Format	# Ad Format S Creative # Media Cost # Impressio # Clicks # CTR # CPC # Video Plays # VCR # Content V All All \$65,898 1,435,958 5,072 0,35% \$12,99 1,435,958 84% 8,845 Video All \$65,898 1,435,958 5,072 0,35% \$12,99 1,435,958 84% 8,845 Horse Riding \$32,705 707,139 2,602 0,37% \$12,57 707,139 85% 650 TreeHuggers \$32,603 704,026 2,448 0,35% \$13,32 704,026 85% 622 SkunkTrain \$295 12,428 15 0,12% \$19,68 12,428 19% 6 Canoe \$294 12,365 77 0,06% \$41,97 12,365 19% 4	# Ad Format	# Ad Format