

# MENDOCINO COUNTY TOURISM COMMISSION, INC. VISITOR SERVICES COMMITTEE MINUTES

DATE: Thursday, February 17, 2022, TIME: 11:00 AM

### **CALL IN LOCATION:**

https://us02web.zoom.us/j/84743539438

\*Please note: To abide by the Brown Act, call-in locations must be listed on the agenda. If anyone from the public is calling in during the meeting, it must be done at the posted locations above.

- 1. CALL TO ORDER 11:07 AM
- 2. ROLL CALL

Committee Member	Attendance Status		Title
Sharon Davis (SD)	X Present	$\square$ Absent	Chair
Rakesh Taneja (RT)	$\square$ Present	X Absent	Member
Jon Glidewell (JG)	X Present	$\square$ Absent	Member
Jo Bradley (JB)	X Present	$\square$ Absent	Member
Staff Member	Attendance Status		Title
Travis Scott (TS)	X Present	$\square$ Absent	Executive Director
Ramon Jimenez (RJ)	X Present	$\square$ Absent	Marketing and Sales Manager
Jamie Peters-Connolly (JC)	X Present	$\square$ Absent	Public Relations & Communications Manager
Mckenzie McLain (MM)	X Present	$\square$ Absent	Marketing & Communications Coordinator
INTRODUCTION OF GUESTS – Scott Connolly, Board of Directors Chairman (Reviewing Roberts Rules for			

# Voting)

#### 3. COMMENTS OF CHAIR - None

#### 4. BOD CHAIR'S COMMENTS:

- Due Diligence responsibilities of Committee Members
- Pre-review of all materials in Agenda Packet
- Proper use of Motions to advance (or not) discussions/votes on Actionable Items.
- Serious deliberations on what Non-Actionable Items shall be sent to the full BOD versus Items which may need further committee review and/or may not be necessary for full BOD review.

#### 5. PUBLIC COMMENT ON NON-AGENDA ITEMS

Brown Act Requirements: Pursuant to the Brown Act, the Committee cannot discuss issues or take action on any requests during the comment period.

# 6. CONSENT AGENDA ITEMS \( \overline{V} \) Discussion \( \overline{V} \) Action Item

- Minutes from December 9, 2021 meeting discussion: Approved SD; 2<sup>nd</sup> JG Ayes: SD, JG, JB
- See notes for approval of August and September 2021 Meeting Minutes under Future Agenda Items.

## 7. ITEMS FOR REVIEW \( \overline{V} \) Discussion \( \overline{V} \) Action Items

- Resident Sentiment Survey/Visitor Survey Timeline See Attached: SD previously worked with Carl Ribaudo happy with VMC working with him again as he knows area well.
- Gateway Signs 1st Quarter Road Trip: JB and JPC are making first roadtrip to review potential Gateway areas. JB connected with CalTrans who said that some areas will require CalTrans permission; others will require County permission; or permission from private property owners. Old sign is in storage – will discuss at a later date what to do with it.
- CORO Mendocino Partnership
  - Analytics from 2021 Billboard See Attached: VMC had a successful co-branding campaign with CORO

and wants to continue partnership. RJ shared numbers to show success via analytics. JG thinks a great partnership and wants to keep as part of visitor experiences. Motion to approve: JG;  $2^{nd}$ : JB. Ayes: SD, JG, JB. Passes.

• Pet Friendly Brochure: MM has updated the guide; tho' not printing until VMC Brand Upgrade. Info will go on website. Per TS, need to utilize relationship with DogTrekker as they're starting to run VC Pet friendly campaign – "Leave Only Pawprints". EC of State Parks is sending map of State Parks with Pet Friendly Trails, includes Beach Friendly spots and safety with marine life too (a concern JB brought up).

## 8. FUTURE AGENDA ITEMS

• Add August 10, 2021 & September 9, 2021 Meeting Minutes for approval.

## 9. NEXT MEETING DATE

TENTATIVE: TBD

10. ADJOURN: Motion to adjourn: JG